



In Prague  
March 10, 2003

TO WHOM IT MAY CONCERN:

Since September 1, 2001, The Acred Group, s.r.o. has been a tenant in Zlatnicka 10, an office building reconstructed by Alag Projektmanagement Prag, s.r.o. and managed by Domus správa nemovistostí, s.r.o.

Our experience with the building's management team has been excellent throughout the entire period of our tenancy. The building is well maintained, and its building services are professionally delivered. Indeed, we have found the building's management team to be professional, responsive, communicative, and willing to listen. As a result, they enjoy strong positive relations with their tenants.

Last year was particularly stressful for real estate owners and property managers whose buildings suffered effects from the August floods. The basement of our building was flooded; electrical and telephone services were discontinued for more than 30 days. Domus and its local director, Ing. Petr Pokorny, were quick to respond to the needs of its tenants. Within 3 days after the flood receded, Domus had found temporary space for us, allowing us to share their own offices in Prague 2, where we were immediately connected to internet and telephone communication networks. As a result our business was up and running with limited and manageable inconvenience.

After returning to our own offices, Domus remained diligent in its efforts to return all services to the building expeditiously. By the middle of November, we were even able to park again in the building's basement.

When we first considered entering as a tenant in Zlatnicka 10, we were unsure that the building was well located for our particular business needs, and it was a compromise to enter a reconstructed rather than a new office building. The quality of Domus' property management services is one of this building's great assets. As a result, it has been a pleasure to work here.

Respectfully,



Anthony Caine  
Executive